

Keeping children safe is everyone's responsibility



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# Changes to the Pan Cheshire procedure for multi-agency professional challenge & escalation

Under the new revision, this is now a 3 stepped process instead of 4.

(Your Specific Points of Contact were notified of these changes at the Contextual Safeguarding Strategic Group 01.07.2024)

## Why do we use this?

If you feel that a practitioner, or an agency, is not acting in the best interests of the child, young person or family, you have a responsibility to respectfully challenge the practitioner, or agency, and escalate that concern if resolution is not achieved.

All agencies are responsible for ensuring that their staff are supported, and know how to appropriately challenge, escalate and resolve intra-agency concerns and challenges about a child or young person's wellbeing and the response to their safeguarding needs.

This procedure is not designed to replace the statutory complaints processes established within partner agencies. The full procedure document can be found on the link to [Pan Cheshire procedure for multi-agency professional challenge & escalation](#)



This [SWAY](#) has also been created to help with dissemination within your agencies.

Please remember that all relevant agencies are required to keep a record of your use of this procedure and the Partnership collates this data for Halton on a quarterly basis.